

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant(s): Thomas E. Creamer, et al  
Entitled: SUBSCRIBER SERVICE MANAGEMENT  
Examiner: Binh K. Tieu  
Group Art Unit: 2614  
Attorney Docket No.: BOC920030111US1 (1082-15U)

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**TERMINAL DISCLAIMER TO OBVIATE A PROVISIONAL DOUBLE PATENTING  
REJECTION OVER PENDING "REFERENCE" APPLICATIONS  
AND/OR PRIOR PATENTS**

The owner, INTERNATIONAL BUSINESS MACHINES CORPORATION, of 100% percent interest in the instant application hereby disclaims, except as provided below, the terminal part of the statutory term of any patent granted on the instant application, which would extend beyond the expiration date of the full statutory term of any patent granted on the following pending **reference** Application(s) and prior patent(s):

- (1) Application No. 10/740,787;
- (2) Application No. 10/741,382;
- (3) Application No. 10/744,284; and
- (4) U.S. Patent No. 7,099,445

as such term is defined in 35 U.S.C. 154 and 173, and as the term of any patent granted on said **reference** Application(s) and prior patent(s) may be shortened by any terminal disclaimer filed prior to the grant of any patent on the pending **reference** Application(s) and prior patent(s). The owner hereby agrees that any patent so granted on the instant application shall be enforceable only for and during such period that it and any patent

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 118 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

X The undersigned is an attorney or agent of record. Reg. No. 44,725.

December 13, 2006

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X Terminal disclaimer fee under 37 CFR 1.20(d) is included.